# Financial Impact Assessment of Time Overrun: A Case of Second Small Towns Water Supply and Sanitation Sector Project, Nepal

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# Financial Impact Assessment of Time Overrun: A Case of Second Small Towns Water Supply and Sanitation Sector Project, Nepal

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## ABSTRACT

Government of Nepal is implementing many water-supply projects through its regular and through many projects. Small Town water Supply Project is one of the major projects in water supply implemented by GoN in support of ADB. Second Small Towns Water Supply and Sanitation Sector Project (STWSSSP) project is based on cost recovery principle. The study is focused to find out factors, magnitude, cost and the way time and cost overrun decreasing the profitability financially. All 21 sub projects are selected for study. The secondary data especially the requests by the Contractors, recommendations by Consultants and grants by Clients are used for the analysis of time and cost overrun. The financial evaluation of two projects is conducted after time and cost overrun to show the impacts of time and cost overrun in the profitability of the projects. The average time overrun of the overall projects are found 15.83 months with average time overrun of 11.58 months in Terai (plain land) located projects and 20.94 months in Hilly located projects. The sector project is found 10.68% increment in cost after variation with 9.33% in Terai located projects and 12.48% in Hill located projects. Financial profitability of the projects was found decreased due to time and cost overrun. The research concludes that project like SSTWSSSP which are based on the principle of cost recovery has significant impacts due to time and cost overrun. Because loan payment becomes delayed as tariff is only collected after completion of the project. It is therefore an equal role of Client, Consultants, Contractors and important stakeholders to foresee the probable factors of time and cost overrun and focus to reduce them. Keywords: Cost Recovery, Cost Overrun, Terai, Hilly, Profitability

## **1. INTRODUCTION:**

Project finishing on time and absence of cost overruns are considered the most important factors of successful projects, which help to decrease problems for all parties and give new chances to construct other related projects. Many construction projects including Road, Building, Irrigation, Hydropower and Water Supply in Nepal are subject to delay to the extent that it may extend to the 200% of time specialized for that project, resulting reduction of profitability, rise of cost and causing to technical and managerial issues among concerned. Cost overruns is also equally challenging issue, resulting slower project progress, as it causes the contractor a huge profit loss leaving the project in a big trouble.

Second Small Towns Water Supply and Sanitation Project (STWSSSP) was based on the principle of cost recovery where the users of the particular towns have to pay capital loan to Town Development Fund (TDF) within given maturity period. As Water is considered the basic needs, timely completion of Small Towns Water Supply and Sanitation Projects would be beneficial for community due to accessibility and timely collection of water tariff therefore, it is important to study the financial impact of time overrun of Second Small Towns Water Supply and Sanitation Projects.

Time Overrun is the main cause of Cost Overrun. The Sub Projects under Second Small Towns Water Supply and Sanitation Sector Project are spread particularly in Terai and Hilly regions all over the country. The time overrun in Terai region may not be similar to that of Hilly region. Therefore, this study is important to identify the financial impact based on region. Department of Water Supply and Sewerage has not the long experiences on contract administration that of other Departments as of Road, Irrigation, Building and Hydropower. Hence, this study will be beneficial particularly to Department of Water Supply and Sewerage for the contract administration of future water supply and sanitation projects lead by Department itself. For that it is of key importance to exert the utmost effort to accomplish such study, to detect the previously mentioned factors and to treat all the weakness points and from all sides and so giving specific priorities in order to avoid time and cost overruns at water supply and sanitation construction projects.

## 2. OBJECTIVE:

The research aims to identify the region wise (Terai and Hill) impacts of time and cost overrun in the Small Towns Water Supply and Sanitation Projects for pragmatic recommendation of cost recovery project implementation.

## **3. LITERATURE REVIEW:**

#### **Project Time-Cost Relationship**

All out undertaking costs incorporate both direct expenses and roundabout expenses of playing out the exercises of the venture. In the event that every movement of the undertaking is planned for the span that outcomes in the base direct cost (typical length) at that point an opportunity to finish the whole venture may be too long and generous punishments related with the late task consummation may be acquired. As the immediate expense for the venture approaches the whole of the immediate expenses of its exercises, at that point the undertaking direct cost will increment by diminishing its term. Then again, the roundabout cost will diminish by diminishing the undertaking span. Following diagram shows the time cost relationship on venture cost.

Figure 1 shows the direct and indirect cost relationships with the project duration. The project total timecost relationship can be determined by adding up the direct cost and indirect cost values together. The optimum project duration can be determined as the project duration that results in the least project total cost. According to Menon et al., [1] proper planning of work, committed leadership and management, and effective communication system can be very helpful in improving time performance. In order to minimize the delays Suwal et al., [2] recommended following that (i) there should be provisions in PPA and PPR to control unusual low bid by increasing performance security as per percentage of bid below estimated amount, (ii) Appropriate contractors should be selected based on experience, technical, financial capacity along with consideration of work in hand. The provision of negative marking as per work in hand should be done in Public Procurement Act (PPA) and Public Procurement Rules (PPR), so that tendency of occupying works shall be reduced, (iii) Pre-execution preparation (such as land acquisition, utility relocation, EIA and IEE) and planning of project tasks, resource need and appropriate contract strategy to avoid low bid should be done, (iv) Strict provisions or limitation on project period variations should be done in PPA and PPR, (v) Proper mechanism should be built up for stable and fixed tenure of Project manager in the project, (vi) Efficient contract management by employer (quick decision and approval on time).

According to Mishra et.al. [4], The project time and cost of the Public Health Buildings projects in Nepal was highly correlated (p = 0.599). An equation, Time =  $487.5 \times (C/79.96)^{0.293}$  (time is expressed in day and cost in million NRs.) was developed for the prediction of time and cost components of similar projects.

## 4. METHODOLOGY :

#### **Study Area :**

Department of Water Supply and Sewerage is implementing Second phase of second largest water supply project i.e, Second Small Towns Water Supply and Sanitation Project (STWSSSP) is selected for study availability of reports and documents during completion phase. All the twenty-one (21) sub projects of Second STWSSSP are spread over the country which helps region wise analysis of the projects as well. It project duration consists construction with 1 year of operation and maintenance. Consulting Services are provided through five different firms for design and supervision of these twenty-one projects. Similarly, eight different contractors have been involved for the construction of the projects. Project Management Office (PMO) under the Department of Water Supply and Sewerage is the client of the project. Client, Consultant and the Contractors were interviewed mainly for key informants on cause factors of time overrun and suggestive success factors in order to lessen the cost and time overrun.

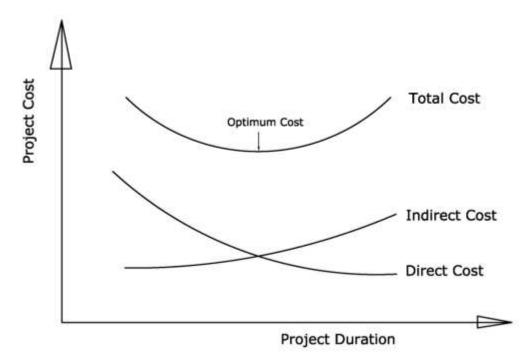


Fig. 1: Project Time-Cost Relationship (Komesh and Meenu, 2014 [3])

## **Method of Data Collection**

Limited Consulting Firms and Contractors were engaged in the project, direct interview was taken aimed at obtaining preliminary data that would address the problems as identified and achieve the objectives. In order to achieve the objectives particularly on *understanding the existing literature on critical success factors and identify the most recent studies regarding cost and time overrun*, a systematic literature review was conducted. Books, Journals, Articles, Theses and dissertations and Internet became the source of information and considered to be an important factor when checking the validity of the information obtained.

Available data from Project Management Office was used to analyze the status of delays and price escalation of the sub projects under Second Small Towns Water Supply and Sanitation Sector Project. Similarly, the available reports, documents requesting for time extension and variations by the Contractors and Consultants helped finding out region wise different factors including the practices of granting the time extension and variation by the clients. More often, secondary data especially through the approved reports and documents were used to identify and analyze the various factors through Microsoft Excel to find frequency distributions causing delay and ranking of causes. Financial Analysis was done using Excel for two projects only.

## **5. RESULTS AND DISCUSSION :**

#### **5.1 Time overrun of Projects**

Every project under Second Small Towns Water Supply and Sanitation Project (SSTWSSSP) has estimated construction time of 30 months including operation and maintenance by the contractor himself. The overall projects analysis shows that actual average time of the projects is 45.83 months. The average time overrun of the projects is 15.83 months with the ratio of 1.52 where as the Average increase in the cost of 10.68 % for all 21 projects.

| Table 1: Time-Cost status of the projects lied in Terai BeltSNProjectEstimatedActual TirRatioTime OverrRemarksOriginalContract |          |                    |           |            |         |                        |            |          | 0 /        |         |
|--|----------|--------------------|-----------|------------|---------|------------------------|------------|----------|------------|---------|
| <mark>SN</mark>  |          |                    | Actual Ti |            |         | Remarks                | Original   | Contract |            | Remarks |
|  | Name     | ame Time (mont (mo | (month)   | <b>(t)</b> | (month) |                        | Contract A |          | increases  |         |
|  |          |                    |           |            |         | (MNRs) Variation after |            |          |            |         |
|  |          |                    |           |            |         |                        |            | (NRs))   | Variations |         |
| 1  | Damak    | 30                 | 50        | 1.67       | 20      | t >1                   | 272.8      | 284.2    | 4.17       | c >1    |
|  | SSTWSS   |                    |           |            |         |                        |            |          |            |         |
|  | Р        |                    |           |            |         |                        |            |          |            |         |
| 2  | Duhabi   | 30                 | 50        | 1.67       | 20      | t >1                   | 132.2      | 151.6    | 14.67      | c >1    |
| 2  | SSTWSS   |                    | 50        | 1.07       | 20      | 1 / 1                  | 132.2      | 10110    | 11.07      | 0 > 1   |
|  | P        |                    |           |            |         |                        |            |          |            |         |
| 2  |          | 20                 | 10        | 1.52       | 16      | 4 > 1                  | 105 1      | 206.6    | 11.61      | 1       |
| 3  | Indrapur | 30                 | 46        | 1.53       | 16      | t >1                   | 185.1      | 206.6    | 11.61      | c >1    |
|  | SSTWSS   |                    |           |            |         |                        |            |          |            |         |
|  | Р        |                    |           |            |         |                        |            |          |            |         |
| 4  | Mukunda  | . 30               | 35.5      | 1.18       | 5.5     | t >1                   | 217.2      | 236.8    | 9.02       | c >1    |
|  | r        |                    |           |            |         |                        |            |          |            |         |
|  | SSTWSS   |                    |           |            |         |                        |            |          |            |         |
|  | Р        |                    |           |            |         |                        |            |          |            |         |
| 5  | Kakadvit | 30                 | 30        | 1.0        | 0       | t =0                   | 310.7      | 339.9    | 9.39       | c >1    |
|  | SSTWSS   |                    |           |            |         |                        |            |          |            |         |
|  | P        |                    |           |            |         |                        |            |          |            |         |
| 6  | Letang   | 30                 | 35        | 1.16       | 5       | t >1                   | 249.9      | 287.3    | 14.96      | c >1    |
| 0  | SSTWSS   |                    | 55        | 1.10       | 5       | 1 > 1                  | 249.9      | 207.5    | 14.90      | 0 > 1   |
|  | P        |                    |           |            |         |                        |            |          |            |         |
| 7  |          | 20                 | 4.1       | 1.07       | 11      | . 1                    | 1111       | 101.4    | 0.07       | 1       |
| 7  | Bhasi    | 30                 | 41        | 1.37       | 11      | t >1                   | 111.1      | 121.4    | 9.27       | c >1    |
|  | SSTWSS   |                    |           |            |         |                        |            |          |            |         |
|  | Р        |                    |           |            |         |                        |            |          |            |         |
| 8  | Shivanag |                    | 41        | 1.37       | 11      | t >1                   | 152.6      | 166.8    | 9.30       | c >1    |
|  | SSTWSS   |                    |           |            |         |                        |            |          |            |         |
|  | Р        |                    |           |            |         |                        |            |          |            |         |
| 0  | D 1-C 1  | 20                 | 52        | 170        | 22      | 4 > 1                  | 222.0      | 265.7    | 14.02      | 1       |
| 9  | DarakSuk | 30                 | 53        | 1.76       | 23      | t >1                   | 233.0      | 265.7    | 14.03      | c >1    |
|  | ad       |                    |           |            |         |                        |            |          |            |         |
|  | SSTWSS   |                    |           |            |         |                        |            |          |            |         |
|  | Р        |                    |           |            |         |                        |            |          |            |         |
| 10   | Lamahi   | 30                 | 45.5      | 1.51       | 15.5    | t >1                   | 145.9      | 164.0    | 12.07      | c >1    |
|  | SSTWSS   |                    |           |            |         |                        |            |          |            |         |
|  | Р        |                    |           |            |         |                        |            |          |            |         |
| 11   | KaraiyaN | 30                 | 37        | 1.23       | 7       | t >1                   | 93.1       | 98.6     | 5.9        | c >1    |
|  | krahar   |                    |           |            |         |                        |            |          |            |         |
|  | SSTWSS   |                    |           |            |         |                        |            |          |            |         |
|  | P        |                    |           |            |         |                        |            |          |            |         |
| 12   | Meghauli | 30                 | 40        | 1.33       | 10      | t >1                   | 174.2      | 170.1    | -2.35      | c <1    |
| 14   | SSTWSS   |                    | 10        | 1.55       | 10      | · / I                  | 1/7.2      | 1/0.1    | 2.35       | v <1    |
|  | P        |                    |           |            |         |                        |            |          |            |         |
|  |          | 30                 | 42        | 1.39       | 11 50   |                        |            |          |            |         |
|  | Average  | 30                 | 44        | 1.39       | 11.58   |                        |            |          |            |         |

Table 1: Time-Cost status of the projects lied in Terai Belt

The Table 1shows that the actual average time of the projects located in *Terai*(plain land) Belt is 42 months. The average time overrun of the projects is 11.58 months with the ratio of 1.39 where as cost increased percentage for Terai belt 12 projects were 9.33%.

| SN | Project Name      | Estimated | Actual Tir | Ratio        | Time    | Remarks | Original | Contract  | <mark>% a</mark> | <b>Remarks</b> |
|----|-------------------|-----------|------------|--------------|---------|---------|----------|-----------|------------------|----------------|
|    |                   | Time      | (month)    | ( <b>t</b> ) | Overru  |         | Contract | Amt. af   | increases        |                |
|    |                   | (month)   |            |              | (month) |         | Amt.     | Variation | after            |                |
|    |                   |           |            |              |         |         | (MNRs)   | (NRs))    | Variations       |                |
| 1  | Phidim SSTWSSSP   | 30        | 59.5       | 1.98         | 29.5    | t >1    | 151.9    | 174.2     | 14.68            | c >1           |
| 2  | Vyas SSTWSSSP     | 30        | 48         | 1.6          | 18      | t>1     | 239.5    | 254.3     | 6.17             | c >1           |
| 3  | Rampur SSTWSSSP   | 30        | 50.5       | 1.68         | 20.5    | t>1     | 243.4    | 264.0     | 8.46             | c >1           |
| 4  | Dhankuta SSTWSSSF | 30        | 33         | 1.1          | 3       | t>1     | 229.8    | 264.0     | 8.96             | c >1           |
| 5  | Baitdi SSTWSSSP   | 30        | 48.5       | 1.61         | 18.5    | t>1     | 129.2    | 148.4     | 14.86            | c >1           |
| 6  | Khandbari SSTWSSS | 30        | 53         | 1.76         | 23      | t>1     | 348.4    | 400.5     | 14.95            | c >1           |
| 7  | Narayan SSTWSSSP  | 30        | 53         | 1.76         | 23      | t>1     | 241.1    | 263.5     | 9.29             | c >1           |
| 8  | Sandhikharka      | 30        | 51         | 1.70         | 21      | t>1     | 108.4    | 130.1     | 20.01            | c >1           |
|    | SSTWSSSP          |           |            |              |         |         |          |           |                  |                |
| 9  | Baglung SSTWSSSP  | 30        | 62         | 2.06         | 32      | t>1     | 185.3    | 213.1     | 15.00            | c >1           |
|    | Average           | 30        | 50.94      | 1.69         | 20.94   | -       | -        | -         | 12.48            | -              |
|    |                   |           |            |              |         |         |          |           |                  |                |

The Table 2 shows that the actual average time of the projects located in Hilly Belt is 50.94 months. The average time overrun of the projects is 20.94 months with the ratio of 1.69 whereas average percentage increases of cost after Variations were 12.48%. It should be specified the different at time scheduling.

#### 5.2 Major Factors Granted for Time and Cost Overruns by Clients

Based on the reports, the causes of time and cost overrun of each project were analyses in the following table 3.

| Table 3 : | Factors of | Time -Cost | status of | the projects |
|-----------|------------|------------|-----------|--------------|
|-----------|------------|------------|-----------|--------------|

| Phidim, Panchthar Water Supply and Sanitation Project- Hilly Area  |   |  |  |  |  |  |
|--|---|--|--|--|--|--|
| Time Overruns  | Cost Overruns   |  |  |  |  |  |
| Delay due to Nepal Banda, Delay due to social conflict on<br>construction of Intake, Government decision on closure of<br>quarries and crushers, Delay due to additional works after<br>variation, Delay due to excessive rainfall, land erosion,<br>Delay due to festive season, Dashain and Tihar, Delay due<br>to Terai Unrest and blockade and Delay due to massive<br>Earthquake  | Additional pipelines in missing toles/town areas,<br>Dismantling of PCC and masonary works during laying<br>of Pipes, Supply missing Pipe Fittings in BoQ, Supply<br>missing Filter media in BoQ, Adjustment works of<br>Flocculator, Additional House Connection works,<br>Approach road to Intake and treatment plant, Construction<br>of new 400 Cum Reservoir Tank, Additional compound<br>wall and Additional admixtures for RCC |  |  |  |  |  |
| Damak, Jhapa Water Supply a  | and Sanitation Project-Tarai  |  |  |  |  |  |
| Delay due to additional pipe line works, GI Pipe Crossing,<br>Brick masonry, Recreation Works (Recharge Pit) after<br>variation, Delay due to Nepal Bandh, Delay due to unusual<br>rainfall, Delay due to massive earthquake, Delay due to late<br>payment, Delay due to holiday for CA election,<br>Disturbances and delays due to closure of Quarries and<br>Crushers, Delay in providing complete lists of households<br>and Delay in providing the details of varied items | Additional pipeline works, GI Pipe Crossing works,<br>Recreation and Recharge Pit, Fencing works over<br>compound wall, Additional Pipe and Fittings missing in<br>BoQ Construction of new Dosing Unit and Electrical<br>Control Panel  |  |  |  |  |  |

| Duhabi, Sunsari Water Supply  | and Sanitation Project-Tarai   |
|---|--|
| Delay due to sudden change in design of office building and<br>pump house, Delay due to non-performance of newly<br>constructed DTW and additional of new DTW, Delay in<br>providing the site for storm water drainage work and delay<br>in decision on making variation works final, Disturbances<br>and delays due to unexpected rainfall, Delay due to Crisis of<br>local materials, Delay due to Festival holidays and<br>constitutional Assembly election, Scarcity of fuels, strikes<br>and embargo problem and Delay due to varied items | Supply of missing Pipes and Fittings in BoQ, Repair and<br>maintenance of existing OHT, RCC Cover Slabs for storm<br>drains, Additional one storey office building ,Additional<br>Boundary wall around deep tube well, Additional<br>treatment unit, Construction of shed over Generator,<br>Additional Pipeline Works, Additional Excavation due to<br>occurrence of rock area, Additional quantity of sand and<br>crushed gravelling for treatment unit, Additional cost over<br>transportation of excavated material from 3 km  |
| Indrapur, Morang Water Suppl  | y and Sanitation Project-Tarai   |
| Delay due to varied items (Recharge Pit, Additional<br>Distribution Networks), Delay in decision regarding<br>Landscaping and Plantation, NEA not providing the<br>electricity line to the project in time, Non availability of<br>House hold lists in time, Modification of Office Building,<br>Delay due to late payment, Delay due to assembly election,<br>Delay due to rain fall, Delay in Decision on sump well site<br>and Unavailability of Materials   | Construction of Recreational Pond (Recharge Pit), Supply<br>of additional pumps for Electrical Treatment, Back<br>Washing and Disinfection System, Supply of Bulk Meter,<br>Supply of missing Pipes and Fittings in BoQ,<br>Construction of Recreational Pond (Recharge Pit), Supply<br>of additional pumps for Electrical Treatment, Back<br>Washing and Disinfection System, Supply of Bulk Meter<br>,Supply of missing Pipes and Fittings in BoQ ,Additional<br>Pipeline Works ,Fencing works over Compound Wall and<br>Additional Pipeline Works and Fencing works over<br>Compound Wall |
| Mukundapur, Nawalparasi Water Su  | 1  |
| Delay due to Nepal Banda, Delay due to national election,<br>Shortage of fuels, Delay due to approved varied items (stone<br>masonry, fittings, pipes),Delay in decision regarding<br>Pressure filter, Sludge Drying Bed, Drainage  | Construction of new meeting hall, Cost of landscaping,<br>Construction of valve chambers, Supply and Installation<br>of Ferrules and Saddles   |
| Vyas, Tanahun Water Supply  | and Sanitation Project-Hilly   |
| Delay due to massive earthquake, Delay in decision<br>making/Instruction for site possession for public toilet,<br>Septage treatment Plant, Gunadi Transmission Pipeline,<br>Obstruction due to strikes (including Terai unrest, blockade<br>and shortage of construction materials and fuels),Delay due<br>to varied items (brick soling, PCC, Thrust Blocks in<br>transmission mains),Filter media quarry stopped by DDC,<br>Maintenance of existing transmission pipeline and Terai<br>Unrest/Scarcity of fuel                               | Site Development works, Additional rock excavation for<br>civil works, Brick soling, PCC, Supply of missing Pipe<br>Fittings in BOQ, Construction of additional thrust blocks<br>for transmission line of 250 mm dia DI Pipe, Additional<br>Pipeline works including SSF, Additional Protection<br>works, Additional room in office building, Excavation of<br>Rock-encountered rocky area during construction of<br>intake and collector well, Extra cost increase due to<br>insurance cost increases on procuring vehicle, Additional<br>HH Connections, Access Road and Reinforcements    |
| Rampur, Palpa Water Supply  | and Sanitation Project-Hilly   |
| Delay due to varied item of works, Terai unrest/Blockade/<br>Scarcity of fuels, Massive earthquake, Non availability of<br>land for sludge drying bed, Delay in decision for providing<br>site for drilling and additional new boring, Delay in Valve<br>chamber & Thrust Block design approval, Delay in<br>approving Electrical poles and supply, Additional work on<br>electrification, Disturbances at sites ,Shortage of sand and<br>aggregates and Clarification on Fencing post c/c distance   | Supply of additional pies and Fittings due to revision of<br>design, Additional Pipeline works, Construction of<br>Dosing House/Compressor, Electric Panel Board House,<br>Additional one floor of office Building, Breast Wall for<br>Protection, Additional work on electrification, Deep tube<br>well Boring, Electrification of building items and Change<br>in construction materials on storm water drainage and all<br>other variations   |

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## SRINIVAS PUBLICATION

### Dhankuta, Dhankuta Water Supply and Sanitation Project-Hilly

Unavailability of Construction Materials (Sand, Aggregates), Delay due to assembly election 2070, Delay due to excessive rain, Delay to varied item of works, Delay due to Strikes/socio political issues, Massive Earthquakes, Pipe damage due to fire-pipe burnt at transmission line, Change of locations of construction pumping sites and Fine sand of the existing Slow Sand Filter needed changes for quality improvements

Supply and laying of additional Pipes and Fittings due to change locations of pumping mains and Civil works mainly for River training works/ Protection works

Kakadvitta, Jhapa Water Supply and Sanitation Project; - Tarai,, only cost overrun

Length of distribution pipe line increases to 9.8 km due to addition of new service area, Supply of additional pies and Fittings due to addition of service area, Additional House Connections, Additional Washout/ Valve Chambers, Additional Johnson type screen pipe, Additional storm water drain (2 Km), Construction of new Assembly hall, Cost of Land development and Voltage Stabalizer.

| Letang, Morang Water Supply and Sanitation Project-Tarai   |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| Delay due to Strikes/ unavailability of construction mater<br>unseasonal adverse climate condition /Cold wave, Delay d<br>(Pipelines/electromechanical parts),Delay due to Dashain,<br>Additional drilling depths in tube wells from 70 to 116, De<br>unavailability of construction materials, Rainfall and un<br>climate condition /Cold wave, Delay due to varied<br>electromechanical parts), Delay due to Dashain, Tiha<br>Additional drilling depths in tube wells from 70 to 116.   | lue to varied itemsVoltage Stabilizers of higher capacity,, Tihar and Chath,Redesign of deep tube wells changes and, elay due to Strikes/increases electromechanical parts and, nseasonal adverseaccessories, Supply and Installation of, items (Pipelines/Pipes and Fittings, Additional Gabion   |  |  |  |  |  |  |  |
| Baitadi Water Supply a   | Baitadi Water Supply and Sanitation Project-Hilly  |  |  |  |  |  |  |  |
| Delay due to Strikes/ Nepal Banda/Blockade, Site<br>possession, Decision making and design review of<br>transmission pipeline, Submersible Pumps, and Thrust<br>blocks, Delay in Payments, Delay due to varied items<br>(Pipelines/ electromechanical parts, thrust blocks),<br>Redesigning a new construction site for TP, Reservoir,<br>Pump House due to non availability of land extend the time,<br>Design review of the transmission Pipe lines, Massive<br>Earthquake (Scarcity of Labor) and Testing and<br>Commissioning. |  |  |  |  |  |  |  |  |
| Bhasi, Kanchanpur Water Su   | upply and Sanitation Project-Tarai   |  |  |  |  |  |  |  |
| Delay due to strikes, Delay due to varied items<br>(Pipelines/ electrification works, public toilet, protection<br>works), Delay due to unavailability of Construction<br>Material, Site Possession-household connections,<br>surface drains and Delay in approval of water meter.   | Supply, Laying and jointing of additional 14 km Pipelines and<br>Fittings, Land Development and Landscaping, Construction<br>of new public toilet, Construction of new meeting hall, Cost<br>of electrification due to the change location of the high tension<br>line, Tiling in the public toilet and Additional Gravel filling at<br>DTW. |  |  |  |  |  |  |  |



| Khandbari, Sankhuwasabha Water Supply  | and Sanitation Project-Hilly   |  |  |  |  |  |
|--|--|--|--|--|--|--|
| Disturbance due to rainfall, Delay due to massive earthqua<br>Obstruction due to strikes (including Terai unrest and shortage<br>construction materials and fuels), Delayed decision making in DB<br>road crossing work, fire hydrant, valves, support blocks, pipe protect<br>works, fire hydrants, crossing, household connections, Delay in s<br>possession, Shortage of sand and gravel as government prohibited<br>extraction from Sabha, Arun, Hewaand Piluwa Khola, Delay due<br>varied additional works, Delay due to closure of quarries and crushe<br>Delay due to construction of access road, Disturbance due to damage<br>laid pipelines, Redesigning the location of Transmission Li<br>additional pipe line and fitting, Rectification works on certain stretch<br>of pipeline was damaged by road works.   | of construction, Supply, Laying and jointing of<br>additional Pipelines and Fittings due to change<br>in alignment, Increase Household connections,<br>site Rectification works on certain stretches of<br>pipelines, Additional Cost for construction of<br>access road, Increase the quantity of fire<br>hydrants, DI, GI and HDPE fittings as per site<br>condition, Additional Truss unit over<br>ne- treatment Plants, Additional compound wall,  |  |  |  |  |  |
| Narayan, Dailekh Water Supply and S  | Sanitation Project-Hilly   |  |  |  |  |  |
| Delayed decision making in changing the pipe material in transmiss<br>due to acidic nature, Delay due to varied Item of works includ<br>pipeline works due to change of pipes and fittings in Transmission m<br>(site development, retaining structures), Delay due to redesign of p<br>line, Strikes, Unavailability of construction materials and board<br>blockade, Obstruction by locals to fulfill their different demands su<br>as school building, irrigation scheme, Repair and reconstruction<br>pipeline and IC damaged due to widening of Dailekh Bazzar, Decis<br>delay of office building, Site Possession-HH connections, Existence<br>rocky area in transmission main , Delay due to massive earthqua<br>(shortage of materials) and Testing and commissioning.   | ion Changed trench rate due to occurrence of<br>BMS and Hard rock, Supply, Laying and<br>jointing of Pipes and Fittings in distribution<br>line, Due to rocky area in transmission pipe<br>der line additional work for wrapping pipe by<br>uch glass wool and GI sheet and anchoring,<br>of Dismantle and Reinstate of existing black<br>topped road, Retaining structure at Treatment<br>e of Unit and Changes made in the pipe material in  |  |  |  |  |  |
| Shivanagar, Kailali Water Supply and Sanitation Project-Tarai  |  |  |  |  |  |  |
| Delay due to varied items (Additional Pipelines-15 km/<br>office rooms, electromechanical parts, Electricity main line<br>and transformer installation work, Strike called by<br>unqualified fighter, janajati, akhandasudurpaschim<br>movement, Delay in approval of water meter, Delay in<br>Payments, Delay in site possession- treatment plant, Site<br>possession- public toilet, house connection, surface drain<br>and Delay due to change location of DTW.<br>Supply, laying and jointing of Pipes and fittings missing<br>in BoQ, Location change of Deep boring increases<br>electrical transmission line, Additional Rooms in the<br>Office Building, Porcelain tiling in Public Toilet,<br>Additional Pipes and Fittings for Treatment Plant,<br>pumping mains, Additional submersible pumps, HDPE<br>for Drainage Works and DI Pipe for pumping main- due<br>to change location of DTW and Gabion wall. |  |  |  |  |  |  |
| DarakSukhad, Kailali Water Supply and  | Sanitation Project-Tarai   |  |  |  |  |  |
| meeting hall), Delay due to strikes, Non availability of meeting hall), Delay due to strikes, Non availability of meeting construction materials, Dashain and Tihar, Delay due to not eleptoviding the lists of House hold connections, Site possession-<br>Sludge drying bed, Problems created during development of tube well delays treatment design, NEA delays supply of TOD meter C, Treatment Plant- Design not done due to non-development of protube well and Deep Tube well depth increased to 250 against in design of 150 m.   | upply, laying and jointing of Pipes and fittings<br>hissing in BoQ, Additional Tube well and<br>lectromechanical works due to non-performance of<br>arly drilled tube well, New parking shed as per<br>equest by the WUSC, Additional sludge drying bed,<br>construction of new Meeting hall, One additional<br>ublic toilet, Items purchase for Lab which were not<br>a BoQ, Additional compound wall, Missing concrete<br>york, metal works, Hume Pipes in BoQ and Increase<br>epth of Deep Tube well. |  |  |  |  |  |

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| Sandhikharka, Arghakhanchi  | Water  | Supply and Sanitation   | Project-Hilly |  |  |  |
|---|--|---|---------------|--|--|--|
| Delay due to varied items (Additional Pipelines,<br>new toilet, meeting hall),Delay due to strikes, Delay<br>due to assembly election, Delay in mobilization<br>payment, Delay in providing clarification and<br>decision of DI pipes and fittings, Delay in<br>finalization of new rates, Site possession-public<br>toilet, Delay in payment, Rainfall and Adjudication.   | C and missing in BoQ, P<br>Washing Platform and G<br>verage, Adjudication – Ac<br>avel and sand ( metho<br>rication), Dismantling ar<br>D/M period of vehicle is e | Pipes and fittings as request by<br>protection work/Gabion wall, New<br>uard House, Increment the length<br>djudicator's decision increases rate<br>d of measurement not clear in<br>nd reinstatement of black topped<br>xtended due to extension of project<br>portation cost from quarry. |               |  |  |  |
| Baglung Water Sup   | ply and  | d Sanitation Project-Hil  | ly            |  |  |  |
| Delay due to varied items ,Delay due to strikes (Nationwide and Baglung<br>Banda),Scarcity of fuel, Unavailability of sand media sand for the roughening Filter,<br>Disputes on house connection work, Delay due to additional work on existing<br>roughening filter, Damage of laid pipeline during road construction by DoR, Delay<br>in site possession of lab cum WUSC Building, Delay in site possession of Dudiya<br>Intake CC and Transmission Line, Delay due to disturbances in Bhundi transmission<br>pipe line, Delay due to not providing drawings and name list of household for<br>connection work, Water meter (Delay in approval), Strikes by Crusher and mining<br>association, Delay due to Payment, Delay due to massive earthquake, Delay in<br>providing clarification and decision of DI Pipe and Fittings, Rainfall, Delay in<br>factors to provide exact location of Rithe Treatment Plant, Delay in Finalization of<br>New Rates, Delay due to assembly election and Testing and Commissioning.<br>Supply, laying and jointing of<br>Pipes and fittings as request by<br>WUSC and missing in BoQ,<br>Excavation in rock-WUSC<br>Building lies in rocky area,<br>Additional quantity of sand and<br>crushed gravel in treatment unit,<br>Transportation cost of excavated<br>material up to 3 km, Additional<br>15 mm gate valve, New rate of<br>Filter media due to change in<br>specification for SSF, Thrust<br>Block in Transmission mains and<br>Distribution chambers in town |  |   |               |  |  |  |
| Lamahi Dana Watan S   |  | and Conitation Duciest  | areas.        |  |  |  |
| Lamahi, Dang Water Supply and Sanitation Project-TaraiDelay due to varied items, Delay due to strikes (Nationwide<br>and Dang Banda), Unavailability of land- for<br>electromechanical works, dumping site development,<br>reservoir tank, drains, pipe line work, Monsoon, Electrical<br>works-delay in approval by NEA, Delay in decision making<br>by WUSC for remaining HH connections, Unavailability of<br>site for drainage construction and Delay in approval of water<br>meter.Supply, laying and jointing of Pipes and fittings as reques<br>by WUSC and missing in BoQ, Additional Quantity o<br>stone soling, Office Building, Additional compound wal<br>due to availability of land, Road dismantles and<br>reinstatement, Change generator location increase<br>electrical work, O/M of vehicle due to extension of project<br>period, Site development work, Missing DI/GI Fitting<br>and PP saddles and Additional Septic tank and<br>incineration chamber.  |  |   |               |  |  |  |
| KaraiyaMakrahar, Rupende  | ehi Wa   | ter Supply and Sanitation   | on Project    |  |  |  |
| Delay due to varied items (black top, public toilet,<br>staircase in WUSC building, design change of<br>electrification, tile work on toilet), Delay due to strikes,<br>Unprecedented rainfall, Delay due to approval of water<br>meter and Delay in payment.<br>Cost of Landscaping, Additional Cost for construction of<br>Public toilet, Tractor on request of WUSC, Missing DI/GI<br>fittings and PP Saddles, Shades for generator house and<br>revenue counters, dismantling of concrete footpaths, Access<br>road, pitch cutting and re-pitching, Replacement of<br>submersible pumps and Additional cost of electrical works due<br>to redesigning.  |  |   |               |  |  |  |
| Meghauli, Chitwan Water Supply and Sanitation I   | Project  | - Tarai, only Time over   | runs          |  |  |  |
| Conflicts among Users on House connection using cla<br>area, Delay due to varied items (additional pipeline v   |  |   |               |  |  |  |

Both Extension of Time and Variation Order were being granted on the basis of request by Contractors, recommendation by DSC and further recommendation by PMC based on Time Extension clause (26) of GCC and clause 120(3) [5] of Public Procurement Regulation 2064 [6] without Compensation with extension of Performance Bond without Price adjustment during EoT after verification based on supporting documents, i.e., Users minutes, minutes of the Project Management Meeting and Evidences, It

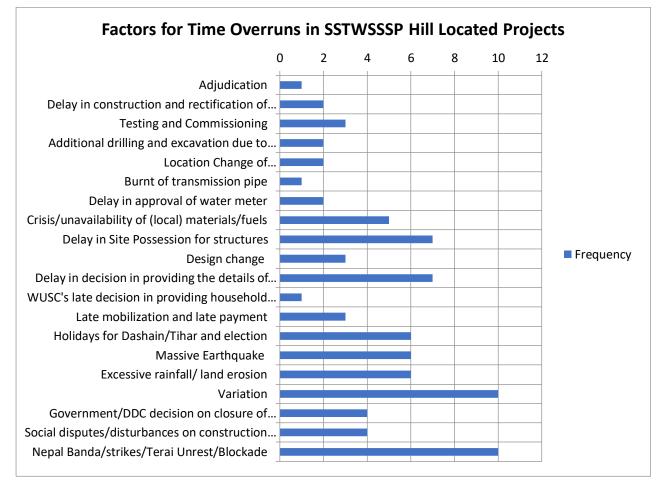
Delay due to strikes, Delay due to approval of water meter and Site possession-storm drain.



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was additional works demands by the Users and initially missing items in BoQ were the main reason for VO where Provision for Price Adjustment, contingencies had not been included in the VO with a proper Line of Communications i.e. VO/EO submitted by Team Leader to Client/Authorized Representative. VO granted based on clause 54 (1) of Public Procurement Act 2063 and 118(1) of Public Procurement Regulation 2064 [7] including with Condition of Contract of the Contract Document. In some cases, the review of Procurement Experts were taken prior recommending/granting EOT and VO and Many requests for EoT and VO were being resubmitted due to lack of sufficient documents on recommendation by PMC with comments.

The factors of Time overrun were given during interview as checklist based on modified checklist of Yadav and Mishra [8] & Ghimire and Mishra [9] for building and Hydropower respectively asked regarding the presence and absence to verify the documents authenticity and based on frequency; it is presented in figure2 for Hilly area projects. In Hill located SSTWSSSP projects, social disputes at source and disturbances during construction was one of the major causes of time extension including other causes of delay as variations, strikes, rainfall, earthquake and decision delay.



## Fig 2: Causes of Time Overrun in Hill Located projects

Government/DDC decision to closure of quarries and crushers affected mostly to the hill located projects. The other causes factor of time extension in the hill located projects were adjudication, accident (pipe burnt) and massive earthquake. The rectification of the damaged pipe lines that were laid already due to construction of road became one of the causes of time extension. Similarly, for *Tarai* area project refer Figure 3. In Terai located SSTWSSSP projects, except the common cause factors such as variations, strikes, rainfall, earthquake and decision delay, the NEA's late approval of providing electricity line to the project was the main cause of time extension.

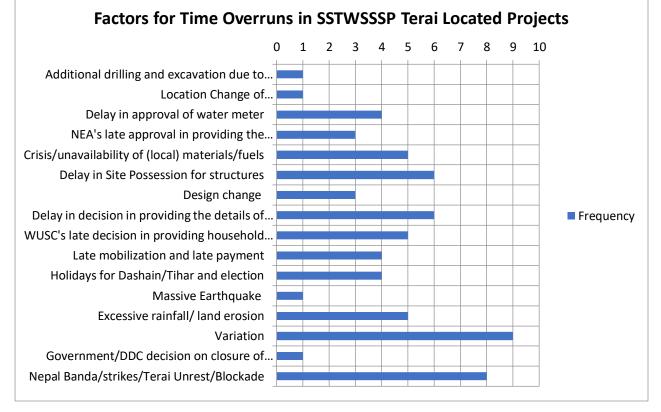


Fig 3: Causes of Time Overrun in Terai Located projects

Extension of pipe line works and construction of office buildings for WUSC were among the main variation works followed by supplying of missing pipe fittings. Nepal Bandh/strikes including terai unrest and blockade had been reported as another cause factor for time extension. The consequences of the strikes creating unavailability of the construction materials and fuels was been granted by the clients as a cause factor of time extension. Delay in decision by the consultants in providing the details of varied items/ sludge drying/pressure filter/ transmission line/storm drains/drilling etc., was also the major factor of time extension. This is followed by the delay in site possession by the clients and representative of the client, the WUSC. Excessive rainfall, massive earthquake and the series of aftershock that occurred on 25<sup>th</sup> April 2015 where been the causes for time extension of the project. The consequences of the earthquake as scarcity of manpower, materials were being reported in some of the town projects where the effect was minimal.

Timely unavailable of the household lists from the respective WUSC of the town project was became one of the causes of the time extension for various project. Similarly, late approval of water meter by the consultant extends the time for many projects. NEA's late approval of providing electricity line to some of the projects had also been the cause of the time extension. Unforeseen site conditions such as drilling works and occurrence of rocky area during laying of pipes took extra time for completing those works. Design change, change of location for construction, Dashain/ Tihar and Election Holidays, Late payments, adjudication and burnt of pipes at site were also granted as a cause for time extension in some projects. The frequency of these factors is less than the factors described above. In the same way, figure 4 shows the factors of cost overrun.

Fig 4 shows the major factors of cost overrun in STWSSSP projects. Ten factors had been identified so far for granting variations by the client upon request by contractors and recommendations by consultants. Additional works mainly including additional laying of pipelines, sheds, treatment plants, and structures comes as a major factor of cost overrun followed by missing items in BoQ mainly as pipe and pipe fittings as a second major factor. Many items upon request of WUSC such as construction of office building, public toilet had been incorporated as a third major factor of cost overrun in the project. Cost had been increased also upon additional activities due to change in the location than estimated mainly in electrification works and additional works upon unforeseen ground condition comes as fourth and fifth major factor. Increased

cost due to client's lost in adjudication had increased cost of some projects. Similarly change in the materials than estimated and increased cost due to extension of time such as transportation, insurance also been granted for cost variations.

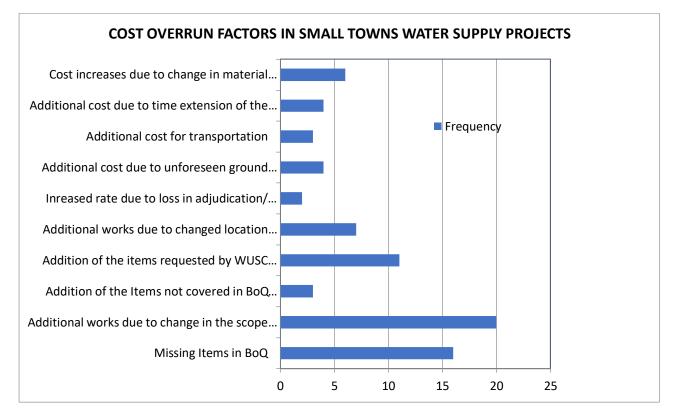


Fig 4: Cause Factors of Cost Overrun in STWSSSP Projects

During Key Informant Interview (KII), consultant's professionalism was the major factor of time and cost overrun in the eyes of clients and contractors because many projects were delayed due to late decisions and approval. In many projects design had been changed and there were lots of mistakes in the previous design. These were the major factors for the overruns. The provisions of performance evaluation of the consultants and the decisions there after have not been accepted. The provision of professional liability seems less in the contract document. The second major factor accepted by all three parties was strikes (*Bandh*) and all suggested the political stability can stop all types of strikes. Contractor's financial capacity had been viewed by client and consultants as another major factor of delay because the contractor's involvements in many projects have an effect in the regular cash flow. Due to this the contractor could not pay to the labors and market in time and delayed the particular project. The lack of coordination and lack of timely decision due to the involvement of many stakeholders and low bid of the project were also considered major factors by the clients.

Similarly, slow decisions by the clients in order to provide grant to EoT and Variations, WUSC's unusual demands during implementation of the project and Improper plan and management of the contractor were regarded as major factors of delay by the consultants. Quantity overrun due to various reasons like expansion of pipelines, WUSC's unusual demands, and changed scope of the project was taken as a major factor by Contractor. Delay in site possession by clients (WUSC) and Social Conflicts at source, HH Connections, pipelines were also considered as a major factor by Contractors.

## 5.3 Financial Impact of Time Overrun on Projects

Phidim and Mukundapur Town Projects have been evaluated as a represents of remaining town projects from Hilly and *Tarai* Area in table 4.

| Phidim Town Water Supply and Sanitation Project |            |           |                                      | Mukundapur Town Water Supply and<br>Sanitation Project |    |            |           | pply and                             |
|---|------------|-----------|--------------------------------------|--|----|------------|-----------|--------------------------------------|
| SN  | Parameters | Estimated | After<br>Time and<br>Cost<br>Overrun |  | SN | Parameters | Estimated | After<br>Time and<br>Cost<br>Overrun |
| 1   | FIRR       | 3.28%     | 2.89%                                |  | 1  | FIRR       | 3.28%     | 2.89%                                |
| 2   | AIFC       | 29.1      | 29.1                                 |  | 2  | AIFC       | 29.1      | 29.1                                 |
| 3   | EIRR       | 38.73     | 31.46                                |  | 3  | EIRR       | 38.73     | 31.46                                |
| 4   | AIEC       | 40.06     | 41.96                                | 4  | 4  | AIEC       | 40.06     | 41.96                                |

**Table 4:** Financial Evaluation of project after Time Overrun

Above table 4 clarifies that the time and cost overrun decreases the profit margin of project both financially and economically. Due to increase in time of 29.5 and 5.5 months and cost of 14.68% and 9.02% respectively of Phidim and Mukundapur Town Projects, FIRR and EIRR of the projects are highly decreases. Similar results were found in Hydropower projects by Chiluwal and Mishra [10]. AIFC (Average Incremental Financial Cost) which is used to determine financial tariffs required to achieve full cost recovery and the level necessary to achieve recovery of O&M costs and debt payments is increased. Similarly, AIEC (Average Incremental Economic Cost) which is the present value of all the economic capital investments and economic operating costs throughout the project life divided by the total water produced over the period as expressed economic cost per cubic meter of water produced also increased. All the remaining town projects have cost or time overruns or both. Thus, the profit margin of the remaining projects decreases as well.

### **5.4 Recommendations**

All three parties, Client, Consultant and Contractor are equally responsibly for time and cost overrun.

### 1. Client/Developer/Government

- Client should prepare the project well before implementation with proper detail study, design and engineering by including all stakeholders from the beginning.
- Client should allocate sufficient budget for project implementation and as well to social welfare and environmental mitigation and make good relation with neighbour and society.
- Client should evaluate the performance of the consultant at different stages and make consultant liable at all the mistakes concurred by consultant.
- Client should impose realistic contract duration and requirements.
- Client should possess the site of construction before making agreement with Contractor.
- Government shall categorize the contractors based upon their work experiences and allow only the particular experienced contractor for the project.
- There should be provisions in PPA and PPR to control unusual low bid by selecting second or third lowest bid as practiced in other countries.

## 2. Consultant

- Pre-execution preparation (such as land acquisition, utility relocation, EIA and IEE) and planning of project tasks, resource need and appropriate contract strategy to avoid low bid should be done.
- Prior to tendering and subsequent awarding of contracts, consultant should make available of adequate and comprehensive documents. Such documents should be adequate in terms of the initial analysis of costs, scope of works to be executed and the expected duration.
- The Consultant should have well knowledge on contract administration, and should ensure that the monsoon and festive holidays are managed in work schedule through local calendar and resource planning.

#### 3. Contractor

• Contractor should make proper planning and management of required qualified and quantified technical staffs and construction materials

• Contractor should make advance purchase agreement the probable incidents in order to avoid shortage or lack of fuel and materials.

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## 6. CONCLUSIONS:

All the projects under Second Small Town Water Supply and Sanitation Projects selected for study are time overrun. Due to the active participation and involvement of respective Users' Committee, the time overrun of the projects are found quite less than the government's solely implemented project. Variation, Social issues like Bandhs, strikes and disputes, Delay in decision, site possession and natural calamities are found the major factors in delaying the implementation of water supply projects under SSTWSSSP projects.

Lack of consultant's professionalism, Contractor's financial capacity, involvement many stakeholders, Low bid by the contractor, improper planning and management of Contractor, WUSC's unusual demands are the factors for delay of implementation through view of Client and Consultant. Similarly, quantity overrun, Lack of consultant's professionalism and social conflicts are the major factors of delay in the eye of Contractors.

Similarly, the factors responsible for the cost escalation in construction of small town water supply projects under request of Contractors, recommendations by Consultants and grant by Clients are categorized as Additional works due to change in the scope of the project, Missing items in BoQ, Additional items demanded by WUSC, Additional works due to changed location, Change of the material, Unforeseen ground condition, Additional works due to time extension of the project and Adjudication. Financial and economic indicators such as FIRR and EIRR decrease as time of construction increases the operating period of the project decreases. The other factor significantly reduces the financial and economic factor is cost escalation in the project. Due to time and cost overrun the financial and economic parameters FIRR, EIRR and NPV all decreases which reduce the profitability of project. But the projects are still profitable.

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